

Key Decision Required	No	In the Forward Plan	No
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CABINET

25 NOVEMBER 2016

REFERENCE REPORT FROM SERVICE DEVELOPMENT AND DELIVERY COMMITTEE

A.1 IMPACT OF THE £1.5 MILLION THREE YEAR STRATEGIC INVESTMENT STRATEGY

(Report prepared by Mark Westall)

BACKGROUND

At its meeting held on 24 October 2016 the Service Development and Delivery Committee received a presentation from the Council's Head of IT & Corporate Resilience (John Higgins) on the impact on the Council of the £1.5 million, three year strategic investment strategy.

The presentation covered the following areas:

New computer storage area network (SAN) investment;
Replacement Cisco based Council network (Voice & Data);
Strategic Operational Investments;
Strategic Communications Investments; and
Strategic IT Investment Programme Financial Analysis.

There followed a general question and answer session and it became clear that not all Members were aware of the resources available to them i.e. a council managed laptop, how to go about accessing these resources, and further support available to facilitate the most efficient use of these resources i.e. laptops, tablets, software programmes, access to the Council network.

The Head of IT & Corporate Resilience undertook to email all Members with regard to the availability of Council laptops etc. together with the Council's conditions of use of the Council's IT hardware.

The Committee **RESOLVED** that the Head of IT & Corporate Resilience be required to attend a further meeting of the Committee in twelve months' time to give a practical demonstration of the Council's new IT systems in operation such as Microsoft Skype for Business.

COMMITTEE RECOMMENDATIONS AND COMMENTS TO CABINET

The Committee **RECOMMENDED TO CABINET**:

That the Head of IT & Corporate Resilience arrange an IT Surgery for Members over the course of an afternoon and evening together with an ongoing schedule of IT training for Members.

PORTFOLIO HOLDER'S COMMENTS AND RECOMMENDATIONS TO CABINET

Arrangements will certainly be put in hand for another IT surgery for Members as the Committee has suggested and consideration will be given to the provision of further IT training for Members.